

Frequently Asked Questions:

1. Which features of your model home are standard and which are require an additional investment?

This question is important for setting a limit of expectations right from the start. Not all features we have available are “standard” in the base price of a Kaye home. Anything considered an additional investment is on top of the base price. Please keep in mind that each Kaye Signature packages Home or Designer Home packages include certain standard features. Most Kaye Custom Homes also come with standard features, however, this will be discuss further with your New Home Counselor. To learn more please contact us at 239.434.KAYE



2. Does the price include landscaping?

While the home’s interior features are often the topic of conversation, it’s easy to overlook the land the house sits on. Each Kaye home has different landscaping options and to learn more please contact us directly.

3. What can I customize?

A home that's under construction and already has the floor plan set may still be able to customize the interior finishes. However, before the master plan is authorized and we are still in the design portion of the construction process we are able to accommodate most detailed customizations to fit your needs.

4. Do your homes come with warranties?

Yes, each Kaye home come with our 2-10 home buyers warranty for up to 10 year. Please give us a call to learn more.

5. What is the typical build timeline?

It's very difficult to give an exact date for when a new home will be completed. Work is affected by weather, supply deliveries, and the schedules of multiple craftsman. However, we will let you know from the start how long your project should take and timeline can be narrowed once a floor plan is chosen and you as a client communicates with us in a timely manner.

RiverLights – Del Webb – The Castle Rock Kitchen

6. How do you handle problems that come up during the construction process?

This may seem like an open-ended question, but what you're looking for is how frequently and in what manner they will communicate with you. Will there be one person tasked with keeping you updated? Who will that person be? What is the best way to reach them? There are a lot of moving parts in getting a home built and snags pop up, but you don't want to be kept in the dark when complications arise that may affect the completion date of your home.

7. Do you have references?

Online reviews are a great way to gauge our overall reputation as a builder, however we at Kaye Lifestyle Homes will love to be able to provide you with names and numbers of some past clients that you can talk to about their experience and our process.

8. Are you currently offering special financing plans or incentives?

Yes, we always offering special financial plans only after creating a strong relationship with either your loan officer. If you don't have someone you are currently working with for your loan needs please allow us to guide you to the right one for your needs. Regarding, incentives please sign up for our newsletter to be the first to know any available incentives we offer.

9. What happens if I want to terminate my contract?

Most home buyers don't enter into contract on a new home with the intention of terminating, but complications do arise. We have termination policies that allow you certain privileges during a specific amount of time without penalty. Canceling after that may require financial compensation.